SSA Interface Process Overview
May 2003

The TEAMS interface with Social Security Administration (SSA) has 3 main processes. The processes include the retrieval of both BENDEX and SDX information.

The BENDEX (Beneficiary Earnings and Data Information) file is received twice a month, usually between the 6-8th of the month and again around the 16th of the month. This file contains client information pertaining to Social Security benefits including Medicare Part A and B coverage; Buy-in information and Social Security income information.

- This process will update Social Security incomes on TEAMS and update Medicare Part A and B coverage information on BEII; MEEA and MEEB.
- This process will deauthorize all cases in which income was changed and set alerts for the OPA worker. It will create the following reports:

    - TS107554—BENDEX "Mismatch" Report as outlined in the bulletin. (mailed to County offices)
    - CPROD082—SS Incomes that Have Been Changed (RDS Only)

The SDX (State Data Exchange) process is comprised of two different processes, a daily and a monthly file which contain client information pertaining to SSI and State Supplement income and benefits related to the receipt of SSI income.

- Daily SDX Process: This process contains 1619 eligibility information and new SDX eligibility information. Depending on the status of one or both, various alerts and/or notice request situations will be set for the worker. This daily process will not update incomes and will not deauthorize cases. It will create the following reports:

    - CPROD041—Daily SDX Mismatch Report (mailed to County offices)
    - TS107364.1—SDX-SSI New or Changed Case (mailed to County offices)

- Monthly SDX Process: This process contains SSI income information. This process will update SSI incomes on TEAMS; deauthorize FS cases and set alerts to the OPA worker. This process also will create alias records on TEAMS and will create the following reports:

    - CPROD006—Monthly SDX Mismatch Report (mailed to County offices)
    - CPROD095—SS or SI Changed Incomes Report (RDS Only)

"Mismatch" Report Examples:

Example #1:
The report shows the following under the TEAMS section:

SSN	555-80-5555
Last Name	Smith
First Name	Jimmy
Init	A
Birthdate	05/11/1945

Under the BENDEX section, the report shows the following:

SSN	555-80-5555
Last Name	Smith
First Name	James
Init	A
Birthdate	05/11/1945

In this example, you would input an alias on TEAMS of James Smith, with the SSN of 555-80-5555 and birthdate of 5/11/1945 as you can be assured they are the same individual.

Example #2:
The report shows the following under the TEAMS section:

SSN	522-22-2222
Last Name	Runsatnight
First Name	Mickey
Init	B
Birthdate	06/09/1932

Under the BENDEX section, the report shows the following:

SSN	522-22-2222
Last Name	Runs-At-Night
First Name	Mickey
Init	B
Birthdate	06/09/1932

In this example, you would input an alias on TEAMS of Mickey Runs-At-Night, with the SSN of 522-22-2222 and the birthdate of 6/9/1932 as you can be assured they are the same individual, the records were simply "mismatching" due to the hyphens in the last name.

Example #3:
The report shows the following under the TEAMS section:

SSN	111-22-3333
Last Name	Johnson
First Name	James
Init	E
Birthdate	05/10/1945

Under the BENDEX section, the report shows the following:

SSN	111-22-3333
Last Name	Johnson
First Name	James
Init	E
Birthdate	05/01/1945

In this example, you would need to verify which is the correct birthdate for this individual, either by the Birth Registry, SOLQ, asking for a birth certificate; etc. If the birthdate on TEAMS is found to be incorrect, you would need to correct the date of birth via CLMA and save an alias, if appropriate per policy.

These examples are not all inclusive. If you have questions on a mismatch and the appropriate action to take, please contact your Regional Policy Specialist.